



ST. FRANCIS CAPABLE KIDS
A pediatric therapy center

1661 Park Ridge Drive
Chaska, MN 55318

6350 143rd Street.
Suite 204
Savage, MN 55378

Phone: 952-428-1265
Fax: 952-428-1266

Dear Parents and Guardians,

It is your responsibility to contact your insurance company and clarify your child's therapy benefits. You should call the 1-800 number located on the back side of your card to verify your benefits. We also recommend that you record the name of the individual you speak with and their phone extension if possible. **Your pre-evaluation packet includes a list of specific questions we have prepared for you to ask your insurance company to help you understand your benefits and the financial implications.** If your insurance company asks for additional information such as billing or diagnostic codes we can supply those after your child is evaluated and a treatment plan has been established.

Our billing is done by our parent organizations, St. Francis Regional Medical Center and Allina Hospitals and Clinics. Our fees are determined by these organizations and are deemed comparable to other facilities associated with hospitals based on cost surveys completed in the Twin Cities area. Insurance companies typically have contractual agreements with individual companies/employers and with the hospital and agree ahead of time what payment will be for certain services so fees may be lower than the billable amount. If you need more specific information about cost you may contact our office.

If you have a policy that pays on a percentage basis, you will be responsible for the percentage indicated in your plan. You are also responsible for your deductible until it is met. Allina completes a billing cycle at the end of each month and charges are sent out at that time. Many primary insurance companies take 1-2 billing cycles (30-60 days) to make payment. If you have a secondary insurance (such as Medical Assistance), this company is billed after the primary company has either paid or denied the charges. Payment from a secondary payer can easily be 2-3 months after the service. Based on this time delay, it is difficult to estimate exactly what charges you may incur so it is **EXTREMELY IMPORTANT** to be an informed consumer about your individual policy.

We are happy to try and help you so please feel free to call us with any questions. We look forward to meeting you and your child!

Sincerely,

Vicki Miles, Clinic Manager

02/18/14